

ABSTRACT

Johanna Marudur Marpaung. LEGAL CERTAINTY FOR SERVICE FACILITIES AND HEALTH WORKER IN FACING THE FREE MARKET.
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Many people from Indonesia go to others countries to get health care, with the reason : effective and accurate handling, affordable prices, similar culture in Indonesia, easy used digital technology, friendly service and easy transportation.

The Problem formulation such as What was the service facilities and health worker in Indonesia had been suitable standard free market at legal perspective? How did regulation of the government at health related free market in Indonesia? How did health services and legal certainty to facilities and health worker in Indonesia can compete with health worker from others countries at free market era? The theory used is the rule of law theory as grand theory, legal purposes theory as middle theory and consumer protection theory as applied theory. The research method used is normative juridical research, with used primary, secondary and tertiary data and collected and then analyzed with qualitative.

Result of the research is the patient satisfaction to health service in Indonesia is law, if compare to satisfaction with treatment abroad. The government regulations are free market with entrance for the other countries to build health facilities at special economic zone in Sanur with international standart. Legal certainty is according facilities and health workers according to the principle orderliness and legal certainty, suitable with constitution number 17 in 2023 about health. Recommendation the government should repair policy related the standart of the patient satisfaction from 76,61% become $\geq 94\%$. The government regulations to built health facilies at special economic zone in Sanur become better than health service at overseas. The principle of orderliness and legal certainty had done thru constitution number 17 in 2023 about health, so that organizer of health service to provide aquality health services, safety, efficient, equally and affordable by Indonesia people.

Keywords : Certainty Law, Health Service Facilities, Free Market