

## ABSTRACT

Rachmanto Heryawan Surya Adiputra. **“Legal Protection for Doctor in Online Medical Service in Indonesia”**. Promotor: Prof. Dr. Abdullah Sulaiman, S.H., M.H., Co-promotor: Dr. St. Laksanto Utomo, S.H., M.Hum.

The research objective is to analyze Indonesia's law regulating online health / medical services. The specific regulations (*lex specialist*) on the online health / medical service are not available yet in Indonesia. However, several laws regulate the issues in general: Law number 29 the Year 2004 on Medical Practice; the Law number 36 the Year 2009 on Health; Indonesian Medical Ethics Code; the Law number 19 the Year 2016 on Electronic Transaction and Information; and the Law number 8 the Year 1999 on Consumer Protection.

The study applies normative law research, utilizing primary and secondary data. The analysis is conducted descriptively by using the theory and relevant regulations with qualitative data analysis technic. The study results show that health is an essential factor for human beings as it brings pleasure as a genuine human being. The human being is supported by the rapid growth of technology, through telehealth/telemedicine, to fulfill their health need. As an online medical service that grew significantly, Indonesia's health technology isn't balanced with the specific regulation. Therefore, there is an urgency for the government to produce regulations as a telemedicine *lex specialist* in a national regulatory framework. The action is needed to provide a more specific legal responsibility in civil, criminal, and administration context for the doctor, the service provider, and the online telemedicine users. The more certain legal responsibility will benefit the parties by providing an alternative for the parties to choose between litigation process or non-litigation process as a dispute resolution.

**Keywords:** Health, *Lex Specialist*, Legal Protection, Online Medical Service